



LANDFORD STONE

Caring for Quartz

Quartz is a completely sealed surface and under normal use will not stain in any way shape or form, only aggressive acids or alkalis can cause the polish to go dull and use of aggressive chemicals should be avoided in the kitchen area. The use of clothes dye or hair dye near or over the worktops should also be avoided as the chemicals within them may cause etching of the surfaces. The surface of quartz, under a microscope is like a series of parallel ridges, as is any polished surface from glass to metal, and these microscopic ridges can trap tannin from tea or red wine, or lactose residue from milk and latent oil from fingerprints which show up when seen against the light. Should these not be wiped up when fresh, and are allowed to dry, these cup rings, splashes or marks can appear to look like the material is stained.

Warranties:

Depending on which brand of quartz you choose, you will need to register your warranty with the manufacturers on their website. Some manufacturers require registration within 30 days, and others within 60 days from installation. This is something that the owners of the property where the quartz is installed need to do. This is not something that Landford Stone can do as fabricators.

Please be informed that it is your responsibility as the clients to inform yourselves of the terms and conditions of the relevant manufacturer's warranty and warranty registration criteria, and Landford Stone Ltd will not accept any responsibility should you fail to register your warranty with the manufacturers.

Daily Cleaning:

Under normal use, standing water or spillages should not be left on the worktops, if water is splashed onto the quartz when the sink is used, then it should be dried off with a dry kitchen cloth. A simple wipe over with a kitchen towel will help avoid lime scale build up over time, daily cleaning should be carried out with Stone Care Europe's Wipe and Gloss, if you require any further information, or wish to purchase any of the Stone Care Europe products available, please do not hesitate to contact them (see your care pack for details).

Treating particularly resistant spots:

Any tannin rings from cups of tea or wine glasses should be cleaned off as soon as possible, as should all spillages, generally if they are fresh, a washing up sponge with a mild solution of fairy liquid will remove them. When they dry, they can be stubborn to remove. If this is the case, we recommend using Astonish cream cleaner or Cif cream cleaner which is available from most hardware stores. This to be used locally as necessary.

Heat: Though quartz surfaces will not stain, hot pans and pots should not be placed directly onto the work surface from the hob or oven, we recommend using a trivet or similar. Any splashes of hot oil or fat should be wiped up as soon as possible from quartz worktops, as from all work surfaces.

Procedure to follow for removing stubborn marks:

Use Cif cream cleaner/Astonish cream cleaner as follows: for quartz worktops: Using a washing up sponge, (the ones with the green nylon scotch brite abrasive web on one side) Wet the area locally with a few drops of water, add a few drops of Cif cream cleaner/ Astonish cream cleaner, and work with the green/scotch brite side of the sponge in a circular manner applying a little pressure for 5 to 10 seconds. Rinse off with clean water and dry thoroughly with a kitchen towel. Look closely at the surface against the light to check if the tannin ring has disappeared.... repeat if necessary. This will remove any marks, tannin/lactose residue completely. For a once a year spring clean, if needed, Cif cream cleaner/ Astonish cream cleaner can be used on all the work surfaces in this way. If looked after properly, the quartz worktops will last longer than the kitchen units themselves.

Notes: We would advise care when removing heavy pots or plates from the dishwasher, as if the base of the pots or the edge of a plate catches the leading edge of the worktop in an upward movement, it could potentially chip the edge. Also, on one occasion, a cut glass wine glass was dropped from top cupboard height onto the surface of a quartz worktop, and due to its circular base, and it hitting the worktop at the 'perfect angle' it took a chip out of the face of the quartz. It has to be said that this is an extremely rare occurrence, and in the few cases we have had, we were able to repair the worktops effectively but not completely invisibly.