

Dear Customer,

We have been closed following the government guidelines on covid-19 while we get our heads round this crazy situation.

To make sure we're doing everything possible to reduce the risk of infection for our customers and colleagues, we'll be introducing new social distancing measures.

PPE has been provided to all our staff to reduce the risk of cross contamination. Customers are asked to provide and wear their own gloves and masks when visiting Landford Stone.

Customer visits will be strictly by appointment only and limited to 1 hour in duration.

Appointments to be made with at least 24hrs notice.

Customer visits will be limited to a maximum of 2 people at a time (plus any young children that cannot be left in the car).

Strict appointment times will be adhered to, if you are late for your appointment then you may be refused entry if this imposes on later customer visits.

Customers will not be permitted to enter the showroom or the offices.

Customers will be seen by appointment in the yard. As this is an outside area please bring weather appropriate clothing.

You will not be asked to fill out any details, these will be taken by a member of staff to reduce the risk of cross contamination.

We would ask that you email any documents through to us (i.e. drawings/plans etc.) as we will not be able to take copies of paperwork during this time.

Any samples of stone provided will be sanitized prior to being handed over.

Customer collections will be permitted but will be by strict appointment only.

Customer collections must be paid for by bank transfer prior to collection, card payments will not be permitted during this time to reduce the risk of cross contamination.

There will be a designated collection point in the carpark and your pieces will be brought out to you on a trolley for loading into your vehicle.

If you or anyone in your household have shown signs of covid-19 please respect our operative's health and stay at home and self-isolate as per government guidelines.

We thank you for your cooperation with these measures during this difficult time.

Landford Stone.